

Zaplox Mobile Key App

A cost-efficient way to start using mobile keys at your hotel

Zaplox Mobile Key App enables hotels to offer guests the option of a mobile room key instead of a plastic key card in order to create a safer, contact-free guest experience.

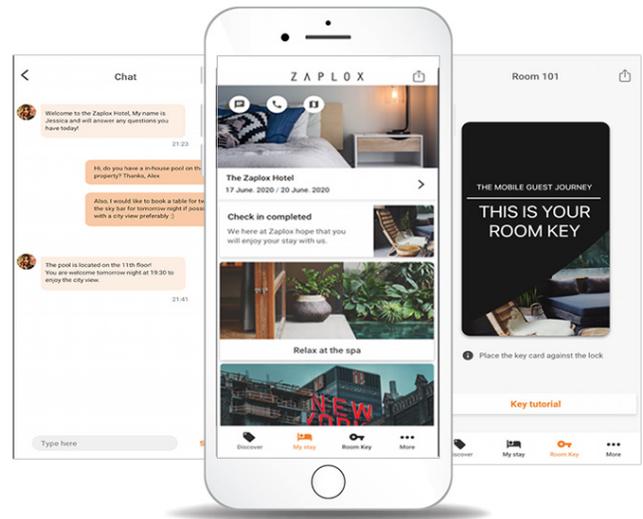
Guests can also access hotel information and special promotions – directly via the app. In addition, a third party chat integration allows guests to communicate directly with the hotel staff, request room service, and make dinner reservations.

Since the Mobile Key app does not require integration with the hotel's PMS system it can be up and running in no time. The Mobile Key app can later be upgraded to Zaplox Premium with integration to the PMS for a complete mobile guest journey with mobile check-in-checkout, payment, and more.

- Touch-free mobile key – no need to handle plastic cards
- Share key functionality
- Easy access to hotel information
- View special promotions
- Fast, cost-efficient implementation
- Easy upgrade to mobile check-in and other mobile services
- Customizable with colors and logo

Guests can download the app prior to arrival either by following the link in the confirmation email or “manually” find the app on App Store or Google Play. Once the check-in with payment and ID check are completed at the front desk, the mobile key is issued from the Zaplox portal.

Guests use their phone to unlock the hotel room door by activating the mobile key in the app and holding the phone against the door’s Bluetooth Low Energy (BLE) lock. The guest is also able to share the key with other guests staying in the same room.



	Zaplox Mobile Key App	Zaplox Premium	Zaplox Key Centric SDK	Zaplox SDK	Zaplox Kiosk
Product overview	Enables hotels to offer a mobile room key instead of a plastic key card in order to create a safer, contact-free guest experience.	A turnkey app that allows hotels to custom-build a safe, contact-free mobile guest journey with PMS and lock integration.	An open architecture SDK that makes it easy for hotels and developers to add mobile key functionality to their apps.	The SDK enables hotels and ISV's to add mobile check-in/checkout with mobile keys to their existing app with PMS and lock integration.	This 24/7 kiosk enables hotels to offer digital check-in/checkout with the ability for guests to pay and encode their own guest card.
Make reservation		X		X	
Pre-check		X		X	X
Check-In		X		X	X
Guest registration		X		X	X
Preauthorization		X		X	X
Mobile key	X	X	X	X	
Key card encoding	n/a	n/a	n/a	n/a	X
Chat (3 rd party)	X	X		X	
Checkout		X		X	X
Folio review/payment		X		X	X
Push notification	X	X		X	
Offer management	X	X		X	
PMS integration		X		X	X
Lock integration	X	X	X	X	X
Custom branding	Limited	X		X	X